

CABINET MEMBER (HEALTH AND COMMUNITY SERVICES)

17th January, 2013

Cabinet Members

Present: Councillor A Lucas (Cabinet Member)
Councillor H Noonan (Shadow Cabinet Member)

Employees Present: S Brake (Community Services Directorate)
S Symonds (Customer and Workforce Services Directorate)
J White (Finance and Legal Services)

19. Declarations of Interest

There were no declarations of interest.

20. Minutes of the previous meeting

The minutes of the meeting held on 6th December, 2012, were signed as a true record. There were no matters arising.

21. Coventry City Council – Adult Social Care Complaints and Representations Annual Report 1st April 2011 to 31st March 2012

Cabinet Member received a report of the Director of Community Services which presented the annual report of Adult Social Care Complaints and Representations for the period 1st April 2011 to 31 March 2012.

Adult Social Care Services had a statutory duty arising from the Local Authority Social Services and National Health Services Complaints Regulations 2009 to provide a system for receiving complaints and representations from people who use its services, or those acting on behalf of users. There was also a duty under the regulations to produce and publish an annual report.

RESOLVED that, after due consideration of the report and matters raised at the meeting, the Cabinet Member endorse the content and approve the issuing of the report.

22. Other items of Public Business

There were no other items of public business.

(Meeting closed at 2.15pm)